**Laurales Herbs and Spices**

1550 Columbus Avenue

San Francisco, CA 94133

(877) 555-0144 www.laurales.com

**Customer Satisfaction Survey**

Thank you for your recent order. Please help us to continue to improve the quality of our products and services by completing this satisfaction survey. We are grateful for your business and want to make certain that we meet or exceed your expectations. As a token of appreciation, if you return this survey, we will send you an e-coupon for five dollars off your next purchase.

Name: Click or tap here to enter text.

Email address: Click or tap here to enter text.

Today’s Date: Click or tap to enter a date.

1. How did you learn about our company? Choose an item.
2. What was the **primary** reason for placing the order with us? Choose an item.
3. How did you choose to have your items shipped? Choose an item.
4. Did the items arrive on or before the stated delivery date? [ ]  Yes [ ]  No
5. Please rate the quality of each product you received.

|  |  |  |  |
| --- | --- | --- | --- |
|  | Excellent | Average | Poor |
| Cheeses |[ ] [ ] [ ]
| Chocolates |[ ] [ ] [ ]
| Herbs |[ ] [ ] [ ]
| Oils |[ ] [ ] [ ]
| Spices |[ ] [ ] [ ]
| Vinegars |[ ] [ ] [ ]

1. Comments:

Click or tap here to enter text.

Please send your form to cwarren@laurales.com. Thank you for your time and feedback.